

## WARRANTY / GUARANTEE INFORMATION

#### **LEGAL NOTICES**

#### FCC STATEMENT:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and canradiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

<b>5</b>
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit diff erent from that to which the receiver
is connected.
Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### **Caution:**

Changes or modif cations not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

### **Guaranteed to work all brands**

One For All Universal Remote Controls use the world's largest and most efficient database of infrared codes for controlling Audio Video devices. This ensures that, in almost all cases, the remote is ready to control the desired device in a matter of minutes, or even less.

#### Setup code database

The memory of the remote contains the best selection of codes for the devices and the market, but the full One For All database is much larger and growing every day as new brands and functionality are introduced. For this reason there is a very small possibility that the code for a particular device is not in the memory of the remote you have purchased.

If you have the original (working) remote you can make use of the One For All remote's Learning feature which will allow you to copy functions from any working original remote control.

However, if the original is not available, all One For All remotes are guaranteed 100% compatible at the time of your purchase and to ensure this we offer a free upgrade service in the unlikely event that a code is missing from your remote and cannot be learned. Our free upgrade services is available during a period of one (1) year from the date of purchase of your remote.

#### **Customer Support**

As this solution differs per case, please contact our Customer Support Team with details of the remote you have purchased and the device not controlled and they will advise further. Often an alternative code can be recommended, or in some cases, the remote can be sent to our Customer Service to be upgraded and returned within a few days\*. In the very unlikely case that we have no suitable code for your device, we guarantee to refund you 100% of the price you paid for the remote.

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Please note the guarantee only applies for AV devices that the remote is designed to control, for example a TV-only remote does not cover Set Top Boxes or Audio equipment. In the case of specific replacement remotes such as the OFA Samsung remote, the guarantee only covers infrared controlled TVs of the specific brand mentioned on the packaging. The guarantee covers only infrared controlled devices and does not apply for radio frequency controlled devices.

\* The initial postage must be paid by the sender, return postage will be paid by One For All.

### LIMITED WARRANTY Warranty:

Universal Electronics Inc. warrants this product to be free from defects in material and work-manship for a period of one year from the date of purchase. This warranty does not apply to damage caused by shipping or handling, or damage caused by accident, abuse, misuse, misapplication, ordinarywear, impropermaintenance, failure to follow instructions or as a result of any unauthorized modifications or repairs. The foregoing warranty shall apply only to the original buyer, and is and shall be in lieu of any and all other warranties, whether expressed or implied and of all other obligations or liabilities on the part of Universal Electronics Inc. neither assumes responsibility for, nor authorizes any other person purporting to act on its behalf to modify or to change this warranty, nor to assume for it any other warranty or liability concerning this product. The maximum liability for Universal Electronics Inc. under all circumstances for any warranty issue shall be limited to a replacement of the defective product. It is recommended that the customer check their equipment on a regular basis for proper operation.

#### Remedies:

Your exclusive remedy under this Limited Warranty is that Universal Electronics Inc., at its option, will repair or replace, without charge for parts and/or labor, the product found to be defective. Service Procedure: To obtain warranty service, please contact support. If necessary, Universal Electronics Inc. will provide shipping instructions for the product. If there is an actual defect, Universal Electronics Inc. will repair your device or send a replacement to you. You pay the cost to send us the product and for return shipping (except in California and Mexico).

#### **Disclaimer:**

THE FOREGOING LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY BY UNIVERSAL ELECTRONICS INC. WITH RESPECT TO THE PRODUCTS. THERE ARE NO OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, EXCEPT AS REQUIRED BY APPLICABLE LAW. ANY IMPLIED WARRANTIES REQUIRED BY LAW ARE LIMITED IN DURATION TO WARRANTY PERIOD PROVIDED HEREIN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL UNIVERSAL ELECTRONICS INC. OR ANY OF ITS AFFILIATES BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, CONSEQUENTIAL, OR MULTIPLE DAMAGES, INCLUDING BUT NOT LIMITED TO, LOST PROFITS, LOST OR DAMAGE TO SOFTWARE OR DATA, OR DAMAGE TO EQUIPMENT ARISING OUT OF THE USE OF ANY PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS STANDARD WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH MAY VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGE, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

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